

## SafeGuard Fraud Protection

### Are you at risk?

The cost of telecommunications fraud is estimated to be over €29 billion per year. Credit card and other methods of fraudulent activity successfully stole €1.2 billion through fraud and scams in 2018.

### Fraud Protection From £1 Per Month!

Global 4 Communications now offers clients **SafeGuard Fraud Protection** which could save your business tens of thousands of pounds.

Specifically, we can:

- **Automatically cut off any phone number with usage of over £500\*.**

If your phone number spends more than £500 in 24 hours on traffic which is not UK geographic or UK mobile, we will cut it off automatically (we can easily turn it on again).

- **Guarantee the charge limit on any branches\*.**

If the 24-hour £500 threshold is breached, you will not be liable for usage above that level.

- **Automated notification of any cut-off\*.**

In the event of any of your numbers being cut-off, we will send you an email to notify you that a block has been applied. We can then remove the block, if required.

The monthly cost of this service is just £1 per analogue line or channel of ISDN.

We have had numerous customers suffer as a result of Telephony fraud and it represents an ever-growing risk.

Should you have any questions about this service please contact our Customer Relations team on 01403 272910 who will be happy to discuss this with you. \*please see our Fraud Protection Terms & Conditions for further details.

## SafeGuard Fraud Protection

### Terms & Conditions

This service, which is chargeable, will operate to bar calls by a CLI (telephone number) where calls from that CLI to destinations other than UK geographic or UK mobile numbers totaling over £500 have been made within a 24-hour period.

The parameters are as follows:

#### Automated Call Barring

- Operates on a per CLI basis (i.e. the service will be applied to all CLIs where the service is active and paid for)
- Will only operate on CPS calls
- When spend by a single CLI on CPS calls to all destinations other than UK geographic or UK mobile reaches £500 within a 24-hour period further calls from that CLI will be barred. This bar will apply to all destinations including UK geographic and UK mobile.
- The activation of the bar will generate an email from our supplier notifying us that the bar is in place.
- We will then in turn endeavor to notify you that the bar is in place.
- The call bar can be lifted upon request by our customer, subject to us being able to authenticate the request is genuine.

#### Guaranteed Charge Limit

- As a result of the Automated CLI Call Barring, charges for CPS calls to the relevant destinations will be limited to £500 for as long as the bar remains in place.

#### Cost of the Service

- The monthly cost of this service is just £1 per analogue line, channel of ISDN or sip trunk.
- The service has no minimum contract term.
- Customers can opt out to cease the service at any time.

All values mentioned exclude value added tax.

The £500 threshold is based on the wholesale cost of the calls.

CPS (Carrier Pre-Select) calls are calls that are routed over an alternative carrier to BT.

Please call on 01403 272910 or Email  
[G4Billing@global4.co.uk](mailto:G4Billing@global4.co.uk) for more information